

Salisbury Photo Centre

This Privacy Notice explains what information Salisbury Photo Centre 9 Catherine street Salisbury Wiltshire SP1 2DF (“we,” “us,” or “our”) collects, uses, shares, retains, and protects, and the choices you have. This Privacy Notice applies only to the websites, online services, and mobile applications (collectively the “Services”) where this Privacy Notice is posted. Your use of the Services is also subject to our Terms and Conditions.

WE ENCOURAGE YOU TO READ THIS PRIVACY NOTICE AND THE TERMS OF USE IN FULL TO UNDERSTAND OUR PRIVACY PRACTICES BEFORE USING OUR WEBSITE, PRODUCTS, AND SERVICES. BY USING OUR WEBSITE, PRODUCTS, AND SERVICES, YOU ACKNOWLEDGE YOU HAVE READ AND UNDERSTOOD THE PRACTICES DESCRIBED IN THIS PRIVACY NOTICE.

What kind of information do we collect and why?

We want to help you keep your precious memories alive. We are dedicated to helping you turn your photos into photo books, mugs, prints, gifts and more that you'll be proud to share and can treasure for years to come. When you use Salisbury Photo centre ' online services, we collect certain information about you and your online habits. The type of information we collect depends on the type of products and services you use. For example:

Information about You and Your Account: When you want to upload digital photos or view others' photos on the Services, you may provide us with: Your first and last name, Your email address and, A password This information is mandatory to create and use your account so that you can maintain all of your digital photos and other Salisbury Photo Centre Projects in one place. We use your information to help verify your identity, account, and account activities to ensure the safety and security of your transactions. We may email from time to time, only if you have opted in for this when creating your account.

If you choose to purchase our products and/or use our services, we will collect and analyse your information and information about your use of our products and services to develop and improve our products and services. We use the data we have about you to provide and personalise, including with the help of automated systems, our Services, so that they can be more relevant and useful to you.

Your Contact Information: When you contact us, we may collect: Your first and last name Your e-mail address Your phone number

We use this information to verify your identity and respond to your questions or concerns. In addition to your first name, last name, and email address, we may ask to verify your phone number and/or the date of your last transaction in order to ensure your proper identity.

Your Photos: When you decide to upload photos to the Services and/or create projects, whether signed in to an account or not, we will collect: Photos that you upload. Note: your images may be stored on your online account for 12 months. **Your Financial Information:** When you complete a purchase or similar transaction with us, we will ask you to provide: Your payment information Your shipping and billing information Your phone number

This information is mandatory to fulfil your order. We use this information to make your shopping experience easy and effective. For example, we may print your phone number on the shipping label of your package so that the courier may contact you in the event there's a difficulty delivering your package. Also, if you give us permission to keep your billing information, you won't have to fill out the shipping and billing address every time you purchase.

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Privacy policy of you images

We have to copy images on our system to allow us to full-fill your order (prints etc). These Images will not be shared with anyone else, only to be use to complete your order . We keep the files for about a week before they are deleted for you and your family's privacy.

I am sure you wouldn't want your family photos to ever get in to the wrong hands on turn up on a random website. We value your Privacy.

Any work the we have to scan artwork or slides and negatives will also be deleted after a week of the work being completed. You can have the files copied on to a usb drive or a cd (small charge for cd), we regard them as your Images again for your Privacy. we will delete them after a week so please check they have been copied on to the cd or usb.

In the event of them not being copied or corrupted we will re scan them if our copies of them are corrupted or have been deleted free of charge.

Sometime with special arrangements we will keep files for future ordering but this will be pre arranged between you and us.

If you use our online printing services you can store images up to 12 months free of charge if you open an account. we think this is a great idea if you are creating phonebooks montages if you need another copy it will be easy to reorder or make amendments. Or you will have to re create the design all over again

This service is supplied by Fujifilm UK.

We try to offer a great service but with privacy policy's created by Europe and the government we have to comply

GDPR

Your Personal Data

We have to collect some data to complete your order like Name, Address , phone, number. This is only collected so we can complete your order and make sure it is given back to the correct person.

These are written on our job sheets which will be returned to you when you collect your order. These are not stored or shared with any one else . Unless we have to out source the the work.

This is only video Copying services we use a company called AFX again you personal information is written on the job sheet (in triplicate)

copy 1 goes with your originals (so your order can be completed)

Copy 2 is your copy

Copy 3 stays here (just in case) this copy is kept safe and will get destroyed after 3 month's

Note Copy 1 will get returned with your order and given back to you . For you safe keeping.

If you choose to dispose of any of the job sheets please make sure it is done carefully as it contains your personal data.

Card Transaction.

We are PCI compliant with PAYMENTSENCE

Are connection is scanned by them for security to insure your card details and transaction are safe.

Your card details are never stored

Uncollected work we will endeavour to contact you to let you know you work is still here . But if you haven't given your personnel data we won't be able to contact you.

We will keep the work for 6 months before it is destroyed within GDPR regulations.

We relies this maybe the only original copies of you vis tapes , negatives, or prints and hate the thought of this happening if you contact us we will keep your work longer if needed but please let us know.